

DYLAN MIDDLEMISS

480-694-3333, dylanmiddlemiss99@gmail.com, 1825 E. La Donna Dr., Tempe, Arizona, 85283

SKILLS

- Event coordination
- Rule enforcement
- Equipment repairs
- Time management
- Customer relations

REFERENCES

John Guerrero
480-580-9461

Andrew VanOteghem
480-518-6576

Nick Bauer
480-760-5693

PROFESSIONAL SUMMARY

Talented customer service worker skilled at completing daily assignments and contributing to team success. Always willing to take on any task. Adapts quickly to new needs and policies.

EXPERIENCE

Golf Shop Attendant, Nov 2016 - Sep 2021

Lone Tree Golf Club, Chandler, AZ

- Kept all areas clean, organized and in line with company professional standards.
- Troubleshot problems and developed successful solutions.
- Served customers by going above-and-beyond to offer exceptional support for all needs.
- Developed solid relationships with staff, customers, and vendors.
- Recommended merchandise to suit customer budget and preferences.
- Greeted customers and asked open-ended questions to assess needs.

Outside Service Staff Member, Mar 2021 - Sep 2021

Mesa Country Club, Mesa, AZ

- Greeted and communicated with members and their guest to ensure a great experience
- Served customers by going above-and-beyond to offer exceptional support for all needs.
- Helped team handle high-volume work by prioritizing tasks and organizing supplies.

Lube Technician, Jul 2020 - Sep 2020

AZ Euros, Mesa, AZ

- Identified problems with customers' vehicles using standard multi-point inspections.
- Improved performance and life of parts with regular greasing and lubrication.
- Repaired, overhauled, and adjusted automobile brake systems.
- Inspected vehicles for damage and recorded findings.

EDUCATION

Associate in Arts

Mesa Community College, Mesa, AZ , May 2021

High School Diploma

Williams Field High School, Gilbert, AZ , May 2018