

# Samuel Rogala

Assistant Manager

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Agile and adaptable Assistant Manager with stellar active history, motivational approach and upbeat nature. Skilled at training employees and leveraging organized approaches to handle daily planning, scheduling and customer service requirements. Forward-thinking and industrious with diplomatic communication style focused on maximizing engagement and satisfaction.



## Skills

Staff supervision



Training



Consulting



Negotiation



## Work History

Sep 2020 - **Assistant Manager**  
Current

*Discount Tire, Phoenix, AZ*

- Achieved recognition from senior management for contribution to store success, including managing sales, employees and operations to foster optimal performance.
- Putting inventory away and ordering inventory that we needed.
- Doing what ever needs done to improve the production and quality of the store.

Jun 2020 - **Camp Counselor**  
Jul 2020

*Saint Joe's Youth Camp, Flagstaff, AZ*

- Followed established emergency procedures to enable best possible resolution of incidents.

- Developed age-appropriate arts and crafts activities such as volley ball and dodgeball to encourage campers' artistic skills development and creative expression.
- Instructed participants on activities' goals, procedures and safety considerations to promote beneficial outcomes for all campers.
- Delivered first aid for accidents and injuries in compliance with established procedures to promote campers' well-being and health.
- Supervised pre-planned field trips and followed established safety guidelines to minimize campers' accident and injury risks.
- Maintained facility, equipment and vehicles to promote safe and secure environment for campers and staff.
- Taught campers outdoor-focused skills such as building shelters and water intake to increase campers' self-reliance and confidence.

◆ **May 2016 - Waiter**

**Jan 2018**

*Holiday Inn, Casa Grande, AZ*

- Shared knowledge of menu items and flavors, enabling customers to make personal decisions based on taste and interest.
- Stayed up-to-date on menu changes to offer current and accurate information and help customers select optimal meal choices based on individual preferences.
- Maintained customer satisfaction with timely table check-ins to assess food and beverage needs.
- Carried out complete opening, closing and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs.
- Monitored dining rooms for seating availability as well as service, safety and well-being of guests.
- Kept server areas clean and stocked during service hours to increase efficiency while working tables.



**Education**

◆ **Aug 2019 - No Degree: General Studies**

**Current**

*Central Arizona College - Coolidge, AZ*

◆ **Aug 2015 - High School Diploma**

**May 2019**

*Casa Grande Union High School - Casa Grande, AZ*



**Software**

◆ Learning to Program

◆◆◆◆◆  
Excellent

◆ Microsoft Office

◆◆◆◆◆  
Excellent



## Interests



Computers



Cars